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AF/2143  
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of: Lundy Lewis

Application No.: 09/577,231

Filed: May 23, 2000

For: *METHOD AND APPARATUS FOR  
COMPONENT TO SERVICE MAPPING IN  
SERVICE LEVEL MANAGEMENT (SLM)*

Attorney Docket No.: APB-021

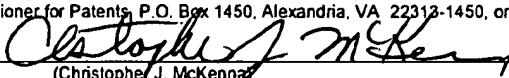
Art Unit: 2143

Examiner: England, David E.

Mail Stop AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

I hereby certify that this correspondence is being deposited with the U.S. Postal Service as Express Mail, Airbill No. EV 465007468 US, in an envelope addressed to: Mail Stop AF, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on the date shown below.

Dated: December 23, 2004

Signature: 

(Christopher J. McKenna)

**RESPONSE TO FINAL OFFICE ACTION UNDER 37 C.F.R. § 1.116**

Dear Sir:

**INTRODUCTORY COMMENTS**

This Response is filed responsive to the Final Office Action (Paper No. 20040913) dated September 24, 2004. In view of the comments set forth below, Applicant respectfully requests re-examination of the application and urges reconsideration and withdrawal of the outstanding rejections.

**Remarks/Arguments** begin on page 2 of this paper.

Enter Amendment David England 12/23/2005